

Office Use: Invoice#

****REQUIRED** *Name: _____

*Date: _____

**** FUEL OCTANE** [] Low Grade [] Mid Grade [] High Grade

**** HISTORY** Besides Phil's Toy Store has anyone or have other Repair Shops made repairs on this vehicle? [] Yes [] No
 In the past [] Year [] 2 Years [] 3 Years

USE THE BACK OF THIS FORM FOR ADDITIONAL INFORMATION OR COMMENTS ->

If **Yes** Explain: _____

√ DIAGNOSE

- 1. [] ENGINE PROBLEMS** [] Right after starting [] When put in gear
 [] When parking [] While idling
- QUITS** [] During acceleration [] Right after vehicle comes to a stop
 [] During steady driving speed
- IDLING CONDITIONS** [] To slow with A/C on [] Fluctuates Up & Down
 [] Too fast [] Rough or uneven
- POOR RUNNING CONDITIONS** [] Engine knocks, pings, rattles [] Fuel, Gas or Sulfur Smell [] Bucks & Jerks
 [] Misfires or cuts out [] Poor fuel economy [] Surges
 [] Dieseling or Run-on [] Runs rough
 [] Backfires engine light on [] Engine light on occasionally
 [] Engine light always on [] Hesitates or stumbles on acceleration
- 2. [] TRANSMISSION PROBLEMS** [] Improper shifting early [] Vehicle does not move in gear
 [] Improper shifting late [] Changes gear randomly on its own
- 3. [] BRAKE PROBLEMS** [] Steering wheel [] Vibrates or Shakes [] Squeak
 [] Driver front [] Passenger Front [] Grinding
 [] Driver Rear [] Passenger Rear
- 4. [] COOLING SYSTEM** [] Leak [] Steaming [] Overheating
 If overheating how? [] Pegged [] ¾
- 5. [] POOR HANDLING** [] Pulls right [] Pulls left [] Hard Steering
 [] Vehicle shakes or vibrates while moving
- 6. [] ODOR PROBLEMS** Explain: _____

CIRCLE PROBLEM AREA ON ILLUSTRATION

HAS THE VEHICLE EVER BEEN DAMAGED?
 [] YES [] NO
 IF SO INDICATE WHERE ON DIAGRAM

ALSO #'s 7 & 8 ONLY IF THEY APPLY

- 7. [] What type of condition are you experiencing?**
 — **NOISE** [] Squeak [] Rattle [] Wind noise
 When does the noise seem the loudest or most frequent?

- **VIBRATION** Where is it felt?
 [] Console
 [] Horizontal [] Rotational [] Instrumental panel [] Body
 [] Floor seat [] Brake pedal [] Accelerator pedal [] Seat
 [] Clutch pedal [] Vertical [] Steering wheel [] Mirrors
- **HARNES** Ride quality
 Where do you experience it? _____
 When do you experience it? _____